

Announcement

Dear Sir/Madam,

We hope this announcement finds you in good health and great spirit.

Firstly, let me take this opportunity to thank you for being such a loyal and consistent customer to Priory Cleaning. It has been an exciting first 6 months of this year for the team who are driven to meet your needs and to continuously improve our service.

Your satisfaction is very important to us and we hope we have been successful in providing you with the high quality that we set out to deliver.

It is with no please therefore, that we must inform you that due to outside forces we must take the sensible option and increase the price of our services.

From the 1st July all services have increased by £3/hour. Please find our current prices accordingly.

We don't want to see you go and for that reason we want to be transparent, fair and honest in our explanation below.

We wish that we could avoid this increase but in order to stay in business in the current economic climate, we can't. Some of these forces include:

Weakening of the British Pound
Increasing inflation
Economic uncertainty

There is also some positive news.

We are proud to say that our valued colleagues and cleaners are no longer on minimum wage as we have significantly increased their hourly rate. This will help to achieve more stability, less cancellations and more enthusiasm, in order for us to maintain our current high standards.

We trust in your very kind understanding, and hope that we can continue to provide you with our cleaning services in the future.

If you have any questions or concerns, please do not hesitate to contact us.

**Sincerely yours,
Priory Cleaning Team**